ONRSR OPERATOR HUB

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27 November 2024

Acknowledgement of Country

Image by Pilbara from Pixabay
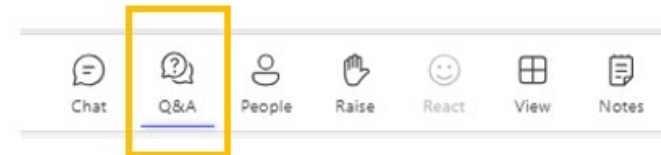
AGENDA

> Welcome & introductions

> What is staying the same?

> What is changing?

> Operator Portal demonstration

> Question time

> Where to go for support

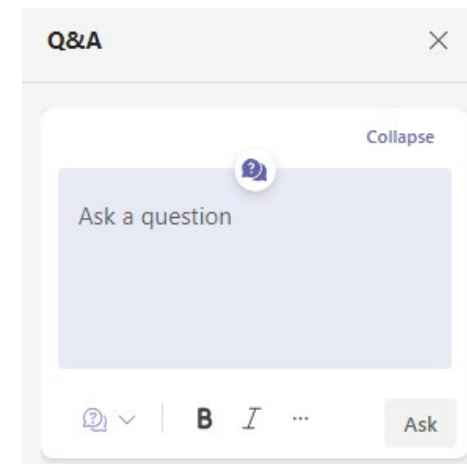This webinar will be recorded and may be published on the ONRSR website.

As a question springs to mind, we ask you submit your query via the Q&A feature within this webinar – we'll look to address your queries towards the end of the webinar.

> Go to Q&A in the toolbar at the top of the webinar screen

> A pop-up window will appear to the right of your screen.

> Type your question and click 'Ask'.

What has stayed the same?

No changes to the RSNL & RSNL Regulations have been made.

> Category A occurrences are still required to be called through to the ONRSR officer on duty following an incident.

> Category B and Category C occurrence notifications continue to be submitted via the ONRSR Operator Portal within their respective timeframes.

What is changing?

> The look and feel of each page has been updated, by using a fresh colour palette and use of new icons.

> Easier navigation on the Tasks and Messages page, with improved functionality for search results.

> More automation and improved functionality on the Report Occurrences pages, resulting in a simpler approach to building stories.

> More transparency in version and date ranges within the Ontology pages.

> Our internal system RegIS has been replaced with a new system named TRAC

> Increased speed within the portal

Dashboard

> Cleaner and easier to read summary

> Designed to be a daily tool

> Central reference for timely correspondence with the Regulator

> Identifies key priorities

> Navigates to key items to support quick follow up

Tasks and Messages

> Navigation based on tabs rather than columns

> Provides more space to better understand each field

> Clear colour coded presentation of actions and priorities

> Supported by daily email on due and outstanding tasks

Ontology

> Complete revamp of Ontology versioning across Running Line and Level Crossing

> Part of creating a better national occurrence data set under NDS

> Version is visible and selectable in Occurrence

> Logic rules are more robust to preserve integrity of reports

Occurrence

> Navigaton has moved away from ribbon, focusing to ensure all steps are followed

> Portal does not snap to grid, allowing for easier placement of Events

> Improved visibility of mandatory criteria

> Improved validation of mandatory Occurrence criteria to speed up accurate reporting of Occurrences

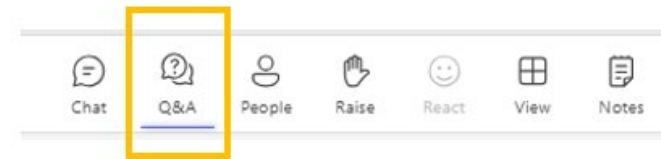> Simpler correction of Event data via Edit functions

Reminder

The ONRSR Operator Portal is now available following maintenance – please ensure your Occurrence Notifications have been updated accordingly.
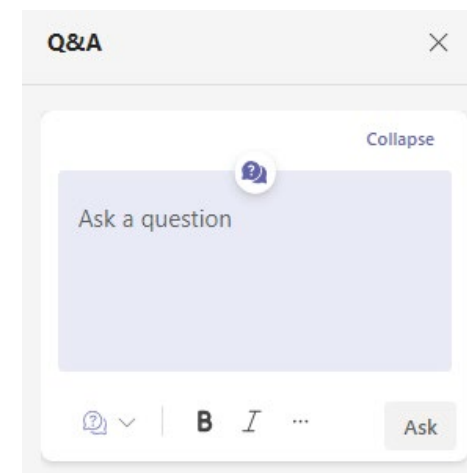
We ask you submit your query via the Q&A feature – noting we may not be able to read aloud every question. Questions will not be published, as some posted may be sensitive in nature - these will be noted and followed up with offline.

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For follow up queries, please contact us via the following:

occurrences@onrsr.com.au

1300 459 941
Monday – Friday,
10.00AM – 3.00PM (ACST/ACDT)

ONRSR Portal "Contact Us" function

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