

ONRSR OPERATOR HUB

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Acknowledgement of Country



Image by Pilbara from Pixabay

AGENDA

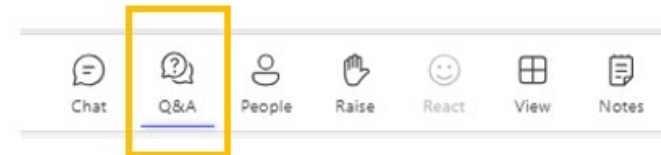
- > Welcome & introductions
- > What is staying the same?
- > What is changing?
- > Operator Portal demonstration
- > Question time
- > Where to go for support



This webinar will be recorded and may be published on the ONRSR website.

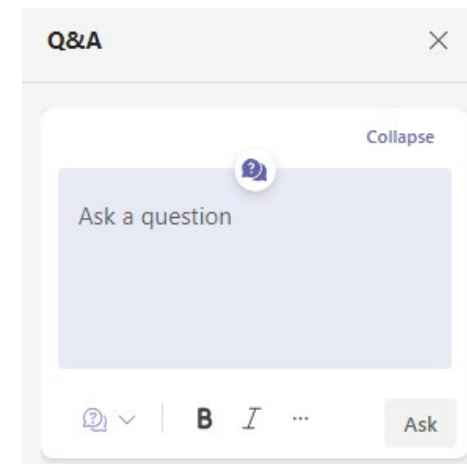
As a question springs to mind, we ask you submit your query via the Q&A feature within this webinar – we'll look to address your queries towards the end of the webinar.

> Go to Q&A in the toolbar at the top of the webinar screen



> A pop-up window will appear to the right of your screen.

> Type your question and click 'Ask'.



What has stayed the same?

No changes to the RSNL & RSNL Regulations have been made.

- > Category A occurrences are still required to be called through to the ONRSR officer on duty following an incident.
- > Category B and Category C occurrence notifications continue to be submitted via the ONRSR Operator Portal within their respective timeframes.



What is changing?

- The look and feel of each page has been updated, by using a fresh colour palette and use of new icons.
- Easier navigation on the Tasks and Messages page, with improved functionality for search results.
- More automation and improved functionality on the Report Occurrences pages, resulting in a simpler approach to building stories.
- More transparency in version and date ranges within the Ontology pages.
- Our internal system RegIS has been replaced with a new system named TRAC
- Increased speed within the portal



2
Open tasks

0
Overdue occurrences

8
Overdue items

3
Upcoming items

Open tasks [View all](#)

Days open	Title	Record	
24 days	Monthly return submission	Monthly Returns	>
4 days	Monthly return submission	Monthly Returns	>

1 to 2 of 2 items

Occurrences awaiting final submission

No results found

Occurrences you're involved in

No results found

Your draft occurrences

Days in draft	ONSQR ref	Main Incident	When	
2 days overdue	179422	Collision/Tree Hit	17/11/2024 09:30	>
2 days overdue	179424	Civil Infrastructure Irregularity	17/11/2024 09:30	>

1 to 2 of 2 items

Your overdue items

Monthly Returns
01/06/2022 - 31/05/2022

🔴 Due 790 days ago

>

Monthly Returns
01/10/2022 - 31/10/2022

🔴 Due 729 days ago

>

Monthly Returns
01/11/2022 - 30/11/2022

🔴 Due 699 days ago

>

Monthly Returns
01/12/2022 - 31/12/2022

🔴 Due 668 days ago

>

Monthly Returns
01/01/2023 - 31/01/2023

🔴 Due 637 days ago

>

[More...](#)

What's coming up

Can C annual submission
01/07/2023 - 30/06/2024

🕒 Due in 42 days

>

Can C annual submission
01/07/2024 - 30/06/2025

🕒 Due in 427 days

>

Monthly Returns
01/10/2024 - 31/10/2024

🕒 Due in 2 days

>

Dashboard

- Cleaner and easier to read summary
- Designed to be a daily tool
- Central reference for timely correspondence with the Regulator
- Identifies key priorities
- Navigates to key items to support quick follow up

Tasks & Messages

New 2 Open 0 Complete 47

Search by ONRSR Ref, Type, Topic, Description

Newest to oldest

27808 Monthly Returns Monthly return submission Created on 11/11/2024	New message ✓ 8 days open	>
27610 Monthly Returns Monthly return submission Created on 26/09/2024	New message ✓ 54 days open	>

Tasks & Messages

New 2 Open 5 Complete 2559

Search by ONRSR Ref, Type, Topic, Description

Newest to oldest

NDS Occurrence Please note that I have updated the likely cause from 'The driver was not paying attention to what was ahead' to 'Misadventure'. Created on 04/11/2024	15 days open	>
NDS Occurrence This is viewed as not reportable, loco failure resolved in removing out of service in siding with no restrictions applied. Created on 01/10/2024	49 days open	>

Tasks & Messages

New 2 Open 5 Complete 2559

Search by ONRSR Ref, Type, Topic, Description

Newest to oldest

Monthly Returns This task was automatically created to hold all old messages not linked to a task Created on 13/11/2024	Complete	>
13682 Monthly Returns This task was automatically created to hold all old messages not linked to a task Created on 13/11/2024	Complete	>

Tasks and Messages

- > Navigation based on tabs rather than columns
- > Provides more space to better understand each field
- > Clear colour coded presentation of actions and priorities
- > Supported by daily email on due and outstanding tasks

[← Search Line Section](#)

Line Section Details

ID:1677

Version: 1

Line Section

Line Section Name * Line Section ID Status

A maximum of 2 jurisdictions can be added to a line section [+ Add New](#)

State/Territory	Start KM Point	End KM Point
<input type="text" value="South Australia"/>	<input type="text" value="26.90 KM"/>	<input type="text" value="85.87 KM"/>

Versioning

Version	StartDate	EndDate	Reason For Change	Created By	Created Date
1	01/01/2020		New		14/11/2024 04:29

1 to 1 of 1 items

Show items

Ontology

- > Complete revamp of Ontology versioning across Running Line and Level Crossing
- > Part of creating a better national occurrence data set under NDS
- > Version is visible and selectable in Occurrence
- > Logic rules are more robust to preserve integrity of reports

Report an Occurrence

Query result saved

Occurrence status: **Open**



Build the chain of events



Options

Remove event

Consequence

Deficient/Non-HI

Deficient

Wrong Brake Failure

Driver's Authority Breached

Summary

Fire, Explosion, Dangerous Goods

Involved Train Details

Add item

Train type	Train ID	Train speed	Consequence	Driver Only Operation	Service status	Mode of Operation
There are no items to display						

Chain of Event Details

Fire, Explosion, Dangerous Goods

Track details

Line Type

Springline

Incident Details

Involved Train

Involved Train

Incident Type

Dangerous goods spill

Dangerous Goods Type

Class D - Clean

Occurrence

- > Navigator has moved away from ribbon, focusing to ensure all steps are followed
- > Portal does not snap to grid, allowing for easier placement of Events
- > Improved visibility of mandatory criteria
- > Improved validation of mandatory Occurrence criteria to speed up accurate reporting of Occurrences
- > Simpler correction of Event data via Edit functions



Reminder

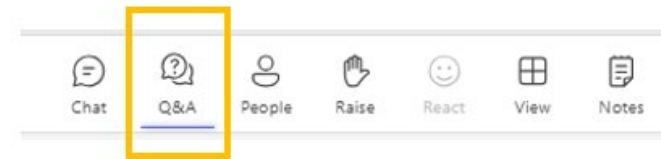
The ONRSR Operator Portal is now available following maintenance – please ensure your Occurrence Notifications have been updated accordingly.



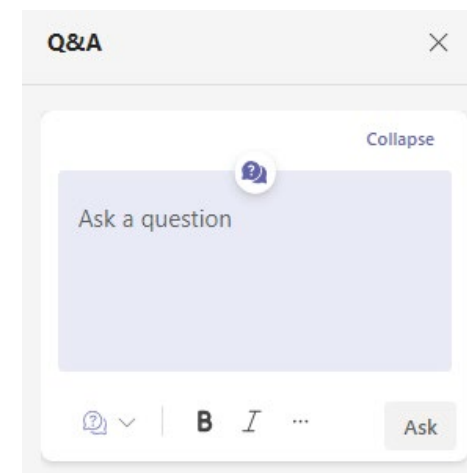
We ask you submit your query via the Q&A feature – noting we may not be able to read aloud every question. Questions will not be published, as some posted may be sensitive in nature - these will be noted and followed up with offline.

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For follow up queries, please contact us via the following:



occurrences@onrsr.com.au



1300 459 941
Monday – Friday,
10.00AM – 3.00PM (ACST/ACDT)



ONRSR Portal “Contact Us”
function

SAFE RAILWAYS FOR AUSTRALIA
