





Director, Safety Insights and Intelligence


Position Description


Office of the Chief Executive

Classification: Senior Manager

	<p>About ONRSR</p> <p>The Office of the National Rail Safety Regulator (ONRSR) plays an integral role in keeping Australians safe across the nation's vast and varied rail networks. Headquartered in Adelaide, and with offices around the country, ONRSR is an independent regulatory authority that encourages safe rail operations, enforces national compliance with the <i>Rail Safety National Law</i>, and promotes and improves rail safety throughout Australia.</p> <p>Our People</p> <p>At ONRSR we aim to enhance and promote rail safety nationally through effective risk-based regulation. To achieve that, we need people with the vision to contribute to the safety of Australia's railways – people who are professional, whose values align with ONRSR's values of independence, respect, integrity, diligence and excellence. People motivated by the opportunity to improve rail safety and by the benefits this delivers to the Australian community.</p> <p>Our purpose</p> <p>Safe railways for Australia</p>
	<p>The Role – Your impact and contribution</p> <p>The Director, Safety Insights and Intelligence plays a critical role in achieving the ONRSR vision of safe railways for Australia by leading the development and implementation of a new Safety Insights and Intelligence Operating Model.</p> <p>Your contribution is to enhance ONRSR's capability to:</p> <ul style="list-style-type: none"> • leverage and analyse data and information • identify and prioritise safety risks and issues • deliver key industry safety insights and critical regulatory intelligence • support greater evidence-based decision-making. <p>Your work will be essential to influencing national safety outcomes and to informing ONRSR's regulatory program of work including identifying critical safety issues requiring further investigation and research.</p> <p>Through effective leadership and collaboration with stakeholders, you will manage your team to assist ONRSR deliver its objectives and priorities for rail safety improvements while enhancing its reputation as a credible source of safety advice and information.</p>

	<p>Key Relationships</p> <p>Reports to: Chief Executive</p> <p>Internal: Executive Team, General Managers, Director - Stakeholder Engagement and Influence, Director Policy and Programs, Senior Manager - Low Code and Data Platforms</p> <p>External: Rail Operators, Industry associations</p>
	<p>Your Responsibilities</p> <p>Activities</p> <p>Combining your demonstrated experience and knowledge of strategic leadership and passion for the transformative ability of data, information, and insights you will:</p> <ul style="list-style-type: none"> • Align the Safety Insights and Intelligence team structure to deliver ONRSR's vision and strategic objectives, creating a pathway to embed and operationalise ONRSR's risk-based regulation model and elevate its impact as a safety regulator. • Build and evolve a trusted data foundation by developing an enterprise Data Model, data partnerships and priorities for investment and governance to support regulatory and business needs. • Define and implement a clear product ownership and management model for ONRSR's Regulatory Platforms – TRAC and NLXP. • Operationalise (and improve as appropriate) the Regulatory Data Governance framework. • Provide clear strategic direction and day to day leadership to the Safety Insights and Intelligence team, ensuring alignment with ONRSR's visions and regulatory priorities. • Create a safe, respectful and inclusive team environment by defining team roles, responsibilities and structure to support effective delivery and enable continuous improvement. • Create and implement professional development plans to grow technical, analytical and leadership capabilities within the team and establish appropriate succession plans. • Integrate an applied analytics strategy and lifecycle to unlock the organisation's ability to generate trusted insights and intelligence at scale and to support safety improvement initiatives. • Lead production and distribution of the rail industry safety report evolving its content to support industry to improve its safety performance. • Manage structured collaboration between relevant ONRSR teams through cross functional forums and strong working relationships, enabling strategic and operational planning and seamless execution.

	<ul style="list-style-type: none"> • Strengthen ONRSR's risk-based regulation model by translating data, information and applied analytics into actionable insights and intelligence that deliver regulatory impact and operational excellence. • Drive a deliberate culture shift that embeds evidence-based decision making across ONRSR by implementing structured programs to uplift data literacy and to empower ONRSR Leadership and people to confidently interpret and apply data and information in their daily work.
	<p>What you Bring – Key Competencies</p> <p>Key to success in this role is that you:</p> <ul style="list-style-type: none"> • Provide strategic direction and leadership for the Safety Insights and Intelligence function, ensuring the integration of data, information and analytics to drive 'intelligence' to improve regulatory decision-making and rail safety management. • Set vision for safety insights including data model and management, analytics and regulatory intelligence and for data culture and capability to deliver ONRSR's risk-based safety regulation. • Drive a unified, high performing team through an integrated operating model that supports strategy execution and delivery of measurable safety improvements. • Demonstrate ability to establish supporting systems and processes that facilitate collaboration, information sharing, communication, and learning. • Utilise influencing and negotiation skills to resolving complex matters and gain stakeholder support to drive effective risk-based regulation. • Sponsor and oversee cross functional initiatives, taking a business led approach, to drive effective risk-based regulation in accordance with ONRSR's Enterprise Risk Management Framework. • Highly developed communication, liaison and interpersonal skills that reflect capacity to build constructive professional relationships with key people at all levels. <p>Helpful qualifications and experience</p> <p>To perform this role successfully, it is expected that you have had more than 5 years' experience leading at a senior level and the capacity to share knowledge and provide coaching and mentoring for staff.</p> <p>Formal qualifications or 10 years of demonstrated, relevant equivalent professional experience in business intelligence and complex data environments would also be considered favourably.</p> <p>Your compliance</p> <p>As a regulator, it is important that we are all on the same page when it comes to safety and risk management and everyone at ONRSR is responsible to actively supporting this aspect of our role to promote a positive and safe culture. ONRSR has a zero tolerance to the use of alcohol and non-prescription drugs for all</p>

	<p>workers while undertaking ONRSR work. This includes workers recalled to duty unexpectedly who should decline to work if doing so puts them in breach of the Drug and Alcohol Policy.</p> <p>Other items of note</p> <p>On occasions, this role will require you to work outside of normal business hours, on weekends and public holidays. There is a requirement to travel which may include short stays in ONRSR interstate offices. If you would like more information about how ONRSR regulates please read the ONRSR Way 2020.</p> <p>Privacy Notification</p> <p>ONRSR requires personal information and documents relevant to your employment. The collection and handling of this information will be consistent with the requirements of relevant privacy laws.</p>
	<p>Our Commitment to you and your Commitment to ONRSR</p> <p>ONRSR is genuinely committed to investing in the capability of its team and is proud of its structured Regulatory Officer Training Program that supports Regulatory Officers in learning the <i>ONRSR Way</i> to rail safety compliance in a supportive environment. All team members can access opportunities to learn key skills in their role and about regulation through this integral program. The success of these programs relies on your engagement, openness to learning and willingness to share with your peers.</p> <p>ONRSR expects its people to contribute to the efficient and effective functioning of the organisation to meet ONRSR and team strategic goals. This includes actively participating in the Performance Development Plan; demonstrating appropriate and professional behaviours in accordance with the Code of Conduct and values; providing assistance to team members if required; and undertaking other key responsibilities or activities as directed.</p> <p>I have read and understood the requirements of the position and agree to carry out the key responsibilities to the best of my ability.</p> <p>I understand that I may be required to perform other duties from time to time to fulfill the position requirements.</p>